



TRANSPORTATION GUIDANCE & ASSISTANCE
TRUCK DRIVING SCHOOL

STUDENT CATALOG

2019 ACADEMIC YEAR



www.catruckschool.com | 2019

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VIB/Catalog Effective Dates: 01/01/2019 to 12/31/2019



Welcome to TGA Truck Driving School...



Dear Future Student,

Welcome to Transportation Guidance & Assistance Truck Driving School!

Since our founding on January 7, 1991, TGA Truck Driving School has always maintained a high level of educational standards which allows, both student and educator, to partner, and begin a new life-changing process and achieve professional success in an ever-growing transportation industry.

We take pride in the accomplishments of our graduates, who serve as professional commercial drivers throughout the state, region and nation. Our staff, instructors and industry partners are deeply committed to an educational partnership with our students in the quest to fulfill their professional aspirations.

Again, welcome to our truck driving school, and know that the road you have embarked on is not an easy one, but the rewards for reaching your destination are priceless.

Best Regards,

Pablo J. De Leon
President and Chief Executive Officer
Transportation Guidance & Assistance Truck Driving School

Certified True and Correct in Content and Policy:

School Official's Signature

Title

Date



1115 S. Taylor Ave
Montebello, CA 90640
P: 626.443.7167

STATEMENT OF OWNERSHIP

Transportation Guidance & Assistance Truck Driving School (dba: TGA Truck Driving School) is owned and operated by Reich Industries, Inc., a California Corporation located at 1115 S. Taylor Ave Montebello, CA 90640 (P: 626.443.7167).

CALIFORNIA REGULATORY DISCLOSURES

As a prospective student, you are encouraged to review this catalog prior to signing an enrollment agreement. You are also encouraged to review the School Performance Fact Sheet, which must be provided to you prior to signing an enrollment agreement. This catalog is provided to all prospective students and can be accessed from our website: www.catruckschool.com or by contacting the school directly at 626.443.7167. This catalog is revised/updated annually, every November, and uploaded to the school's website prior to the end of the calendar year. Changes made shall be reflected at the time they are made in supplements or inserts accompanying the catalog.

Any questions a student may have regarding this catalog that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833 or P.O. Box 980818, West Sacramento, CA 95798-0818, www.bppe.ca.gov, (888) 370-7589 or by fax (916) 263-1897. A student or any member of the public may file a complaint about this institution with the Bureau for Private Postsecondary Education by calling (888) 370-7589 or by completing a complaint form, which can be obtained on the bureau's internet web site (www.bppe.ca.gov).

ADDITIONAL DISCLOSURES

This institution has no pending petition in bankruptcy, is not operating as a debtor in possession, has not filed a petition within the preceding five years, or has not had a petition in bankruptcy filed against it within the preceding five years that resulted in reorganization under Chapter 11 of the United States Bankruptcy Code (11U.S.C. Sec. 1101 et seq.).

This institution has not entered into any articulation or transfer agreement with any other college or university.

CALIFORNIA STATE APPROVAL STATEMENT

Transportation Guidance & Assistance Truck Driving School is a private institution approved to operate by the California Bureau of Private Postsecondary Education. Approval to operate means the institution is compliant with the minimum standards contained in the California Private Postsecondary Education Act of 2009 (as amended) and Division 7.5 of Title 5 of the California Code of Regulations.



Academic Calender

January		July	
Start Date	End Date	Start Date	End Date
01/07/19 (p)	03/15/19	07/08/19 (p)	09/14/19
01/21/19 (a)	03/29/19	07/22/19 (a)	09/27/19

February		August	
Start Date	End Date	Start Date	End Date
02/04/19 (p)	04/12/19	08/05/19 (p)	10/11/19
02/18/19 (a)	04/26/19	08/19/19 (a)	10/25/19

March		September	
Start Date	End Date	Start Date	End Date
03/11/19 (p)	05/17/19	09/02/19 (p)	11/08/19
03/25/19 (a)	05/30/19	09/16/19 (a)	11/22/19

April		October	
Start Date	End Date	Start Date	End Date
04/08/19 (p)	06/13/19	09/30/19 (p)	12/06/19
04/22/19 (a)	06/27/19	10/14/19 (a)	09/20/19

May		November	
Start Date	End Date	Start Date	End Date
05/06/19 (p)	07/12/19	10/28/19 (p)	01/17/20
05/20/19 (a)	07/26/19	11/18/19 (a)	01/24/20

June		December	
Start Date	End Date	Start Date	End Date
06/10/19 (p)	08/16/19	12/09/19 (p)	02/28/20
06/24/19 (a)	08/30/19	12/09/19 (a)	02/28/20



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CLASS SCHEDULE INFORMATION

The Professional Truck Driver Training Program is a total of 10-weeks in length. All students will be given the required training for entry-level drivers, as defined by the Federal Motor Carrier Safety Administration.

Training is offered Monday, Tuesday, Wednesday, & Thursday. Training is closed Friday - Sunday. Programs are offered from 8:00AM – 12:00PM, 1:00PM – 5PM or 6PM to 10PM. Please refer to the Academic Calender for start dates/end dates (page 5).

Class Times:

Monday	Tuesday	Wednesday	Thursday	Friday
Classes Scheduled Between 8AM – 10PM	Classes Scheduled Between 8AM – 10PM	Classes Scheduled Between 8AM – 10PM	Classes Scheduled Between 8AM – 10PM	N/A

OBSERVED HOLIDAYS

This institution is closed for the following days: New Years Eve, New Years Day, Independence Day, Memorial Day, Labor Day, Thanksgiving Day, Christmas Eve and Christmas Day. 2019 Winter Break: 12/21/2019 to 01/06/2020.

FACILITIES DISCRIPTION

All training is conducted at 1115. South Taylor Ave Montebello, California 90640. This facility houses a single story building with an estimated 35,000 sq. ft. training yard. Institutional grounds are handicap accessible and ADA compliant. Our 1,000 sq. ft. building houses two (2) administrative offices, one lobby, and two classrooms that accommodate 12 people each. Our location has a resource library with open access during normal operating hours. The resources library contains instructional reading materials, current industry magazines and access for employment applications.

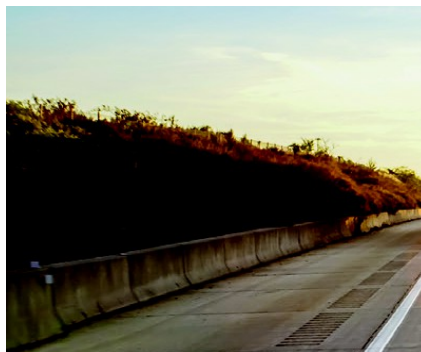
ACCREDITATION STATEMENT

This institution and it's programs are non-accredited by an accrediting agency recognized by the United States Department of Education. TGA truck Driving School is not approved by the US Department of Education to receive Title IV funding on behalf of its students.





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SCHOOL MISSION

At Transportation Guidance & Assistance Truck Driving School, we pursue excellence in training that leads our students into professional success. We deliver transformational education within a culture of honesty and hard work. We design market responsive programs through collaboration between faculty and industry professionals. We continuously pursue more effective training methods through which students develop skills and confidence required in an ever-changing transportation industry.

SCHOOL PURPOSE

The purpose/objective of Transportation Guidance & Assistance Truck Driving School is to prepare our students for a successful career by providing the best possible training, while also providing a pleasant, rewarding work environment for our associates. We are working for the success of every student and to build an educational reputation that will assure valuable future opportunities for our graduates.

SCHOOL HISTORY

Founded on January 7th 1991, Transportation Guidance & Assistance Truck Driving School entered the driver training industry with the intent and purpose to provide an exceptional option for truck-driver training. Our Class "A" license training program has been preparing individuals in the Southern California area to pass the DMV road exam and enter well-paying careers for decades.

In 2008, TGA Truck Driving School received institutional approval by the California State Approving Agency for Veterans Education (CSAAVE), allowing our institution to participate and accept Post 9/11 GI Bill Educational Benefits.

By 2014, TGA Truck Driving School achieved approval from the South Workforce Investment Board, allowing prospective students to utilize state WIOA grants for training. In the same year, TGA Truck Driving School moved it's main campus to it's current, and more modern location, in the city of Montebello, California.



Enrollment Process & Criteria

Students must apply for admission to their program of study to be considered for acceptance and be provided a specific start date. The School reserves the right to deny admission to applicants if the admissions requirements are not successfully met.

- Participate in an admissions interview arranged by the School's admissions representative;
- Submit a complete a pre-screen application for admissions;
- Submit documentation of proof of high school graduation or its equivalent or pass an Ability to Benefit exam if the applicant does not have a high school diploma or GED certificate. An applicant without a high school diploma, or equivalent, must take an entrance exam (Wonderlic's Basic Skills Test) to enter the program of study. Passing scores for the Wonderlic's basic skills tests are as follows: Quantitative score of 210 or greater & Verbal score of 200 or higher.;
- Meet any program specific entrance requirements (see licensure criteria for more information);
- Complete an enrollment agreement;
- No Visa services or vouchers provided.

Licensure Criteria

All students must possess the ability to speak the English language to the standards set by the Federal Motor Carrier Administration (§391.11 Subpart B FMCSR): ability to read, speak, and understand English language sufficiently to converse with general public, to understand highway traffic signs and signals, to respond to official inquiries, and to make legible entries on reports and records. This institution does not provide English as a second language services.

- Be at least 18 years of age;
- Must provide Birth Certificate, Certificate of Naturalization, Work Permit, or Green Card;
- Must provide proof of California residency (car registration, utility bill, etc.)
- Must provide a valid California drivers license;
- Must provide an H6 Motor Vehicle Report;
- Must provide a valid Social Security Card;
- Pass a DOT mandated physical, drug (NIDA 5-Panel), and alcohol screening. Drug screenings must be completed by a school & NRCME approved medical professional. Title 49 Article 383.23(a)(1) stipulates that ALL students being trained to be motor vehicle operators are subject to be enrolled in a random program.



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Statement of non-Discrimination

TGA Truck Driving School does not discriminate on the basis of race, color, religion, national or ethnic origin, sex, sexual orientation, gender identity or status, marital, parental, familial, veteran, or military service status, political affiliation, age, or disability. The School complies with all local, state, and federal laws barring discrimination. Accordingly, equal opportunity for admission shall be extended to all persons. All inquiries or complaints regarding these laws and regulations should be directed to the School Director who will provide students with procedures to resolve complaints relating to alleged unlawful discriminatory actions.

Programs Preparing Graduates for a Field Requiring Licensure

Under California law, the institution must take reasonable steps to ensure the student is eligible for licensure if he or she has chosen a program in a field where licensure is required. There are numerous eligibility requirements for licensure. Students are urged to be familiar with these requirements. If the student identifies concerns regarding his or her ability to meet licensure requirements, he or she is encouraged to discuss the concerns with an admissions representative and/or an appropriate school representative. If the student decides to continue in a program of study given the understanding that he or she may not be able to achieve licensure, the student will be asked to sign an acknowledgment to that effect.

Notice to Applicants and Students with Misdemeanor and Felony Convictions

The School does not believe that students should make a substantial investment of time and money if the ability to secure employment in this field of study is unlikely due to felonies and/or misdemeanors. If the student decides to continue in a program of study given the understanding that he or she may not be able to achieve employment, the student will be asked to sign an acknowledgment to that effect.

Notice Concerning Transferability of Credits and Credentials Earned

The transferability of credits you earn at TGA Truck Driving School is at the complete discretion of an institution to which you may seek to transfer. Acceptance of the diploma or certificate you earn at TGA Truck Driving School is also at the complete discretion of the institution to which you may seek to transfer. If the credits, diploma or certificate that you earn at this institution are not accepted at the institution to which you seek to transfer, you may be required to repeat some or all of your coursework at that institution. For this reason, you should make certain that your attendance at this institution will meet your educational goals. This may include contacting an institution to which you may seek to transfer after attending TGA Truck Driving School to determine if your credits, diploma or certificate will transfer.



Transfer Credit for Previous Education

Students who request to transfer credits from previously attended institutions must submit sealed official transcripts to the Admission's Office from originating institutions. Only official transcripts from institutions accredited by agencies recognized by the U.S. Department of Education will be accepted for transfer credit evaluation. In addition to official transcripts, copies of course descriptions, school catalogs, and course syllabus may also be required for evaluation purposes. Military service veterans are required to provide official transcripts for all prior postsecondary educational courses successfully completed in order to be reviewed for potential transfer credits. This institution will require about each veteran or eligible person's previous education and training, and request transcripts from all prior institutions. Previous transcripts will be evaluated and credit will be granted, as appropriate. The veteran or eligible person will be notified of the evaluation result. The Veterans' Administration will also be notified of the credit(s) granted to veteran students.

Sealed official transcripts must be received prior to the first day of the first class in which the student commences his or her education at the School. If official transcripts are not received within the appropriate time frame, credit may be awarded at the School Director's discretion.

Student Records

TGA Truck Driving School will maintain student records for each student, whether or not the student completes his or her educational program, for a period ending five years after the date of the student's graduation, withdrawal, or termination. Student transcripts will be maintained indefinitely.

Transcript Policy

TGA Truck Driving School provides a standard transcript, free of charge, for qualified students or graduates. When students have successfully completed their programs, a copy of the student's transcript will accompany their diplomas. In order to obtain individual student records, students must complete a transcript request form and submit it to the Admission's Department.

The rights of students to inspect their records are in accordance with The Family Educational Rights and Privacy Act of 1974 (**FERPA**).

Military Duty Policy

Students who are required to participate in military duties and are therefore required to be absent from their scheduled classes will not be penalized. The student must provide the appropriate academic administrator with written documentation verifying the required military leave and length of time requested; however, depending on the length of required military leave, a student may need to request a leave of absence.



Student Progress Policy

Transportation Guidance & Assistance Truck Driving School has two methods of recording the student's progress while attending his/her scheduled classes.

Classroom Grading

- 1. Excellent 91-100 (A)
- 2. Above Average 81-90 (B)
- 3. Average 71-80 (C)
- 4. Below Average 61-70 (D)
- 5. Unsatisfactory 60-Below (F)

Yard Skills / Road Skills:

- 1. 8-10: Above Average
- 2. 5-7: Average
- 3. 1-4: Needs Improvement

A grade average of 80% is required for all training to certify the completion of a course. A successful completion of the school's road and skill test must also be completed to certify the student(s). If a student is showing unsatisfactory ratings throughout his/her course, they will be placed on a 2-week probationary period. If there is no improvement the course MAY be interrupted. Only one probationary period is allowed. At the time of interruption, those utilizing military benefits will have them discontinued and the VA will be notified accordingly.

Condition for Re-enrollment Policy

Re-Enrollment or Re-Start to the training program will be determined under the following regulations and policies.

- Student successfully completes the re-entrance exam. This exam allows the school to see that student is able to re-enter his/her training course at the correct training level.
- Evidence is shown to the School Director's satisfaction that the cause of the interruption has been rectified.

Student Attendance Policy

Classroom Training: An excused absence for classroom training is given if: student communicates with school 24 hours prior to session and/or has other valid reasons substantiated in writing, at the discretion of the school director. Valid reasons for excusable absences are as follows: illness, birth or death in the immediate family, jury duty, military duty, and/or family emergency.

Hands-On Training: An excused absence from hands-on training is given if: student communicates with school 24 hours prior to session and/or has other valid reasons substantiated in writing, at the discretion of the school director. Valid reasons for excusable absences are as follows: illness, birth or death in the immediate family, jury duty, and/or family emergency.



Student Tardiness/Early Departure Policy

Tardiness is considered to be unprofessional behavior. Students who arrive for class after the scheduled start time are considered tardy; students who depart from class before the scheduled completion time are considered to have "departed early." Faculty members will track student tardiness and early departures. Upon the second instance of tardiness/early departure, faculty members are advised to discuss the issue with the student. On the event of the third tardy and/or early departure, the student will receive one absence. For those utilizing military benefits, the Department of Veteran Affairs will be notified accordingly.

Interruption for Unsatisfactory Attendance Policy

Student(s) who have not maintained the required minimum attendance of 80% will be placed under a two-week probationary period. After the two-week probationary period, if the student(s) has not improved attendance the student will be dropped from the course. Only one two week probationary period is allowed. For those utilizing military benefits, the Department of Veteran Affairs will be notified accordingly.

School Dismissal Policy

Students on academic and financial aid warning that fail to meet the minimum school progress requirements at the end of their program, will be dismissed from the School, but may appeal the dismissal. Violation of academic and/or student conduct policy may result in a dismissal, but may be appealed. A student who fails to meet the school and/or program specific attendance policy may be dismissed.

Leave of Absence Policy

In cases of extenuating circumstances, and upon written request to the School Director, a leave of absence (LOA) may be granted. Leave of absence indicates that the student intends to resume training. If a student on a leave of absence does not re-enter school within thirty (30) school days, he/she will be dismissed/dropped. One LOA is granted per student in a twelve (12) month period.

Make-Up Work Policy

If student(s) were absent from class (excused or unexcused), make-up work will be determined necessary after the school has conducted an evaluation on the subject matter. Evaluations are administered in the form of written exams. Make-Up classes are scheduled at the discretion of the School Director.



Complaint/Grievances Procedure

Every student has the right to file a grievance. If a student believes a School official, faculty member, administrator or student has acted improperly or inconsistently with TGA Truck Driving School policies and/or procedures, the student may file a grievance. This may include, but is not limited to, misapplication or misinterpretation of policy, procedures, practices, unfair treatment or conduct, etc. All grievances must be filed within 30 days of the incident.

The Grievance Policy and Procedures is designed to support and foster a fair, objective, respectful and ethical set of policies and procedures for resolution of disputes. The policies and procedures are designed to provide students with a process in which to protect the School and its students. Students, faculty or administrators who submit or support a filed grievance may not be subjected to retaliation. Incidents of retaliation should be immediately reported to the School Director.

Frivolous or malicious grievances and matters that have been or are in litigation will not be reviewed/considered. Any person(s) submitting a frivolous or malicious grievance will be referred to the School Director for possible disciplinary action.

Prior to submitting a formal grievance, student is encouraged to attempt a good faith resolution with the individual(s) at whom the grievance is directed.

The School believes that most grievances can be resolved through this informal process.

Step 1: Discuss the issue with the individual(s). Every attempt should be made by both the student and individual(s) to resolve the matter at this level.

Step 2: If not resolved through Step 1, unresolved issues should be informally discussed/submitted in writing to the School Director.

If dissatisfied with the response or solution, a student may submit a written grievance, along with all grievance documents, to the School Director.

A student or any member of the public may file a complaint about this institution with the Bureau for Private Postsecondary Education by calling 888.370.7589 or by completing a complaint form, which can be obtained on the bureau's internet website: www.bppe.ca.gov.

Conduct & Discipline

Students enrolling at TGA Truck Driving School assume an obligation to conduct themselves in a manner compatible with the School's function as an educational institution. The School expects its students to conduct themselves as responsible individuals, considerate and respectful of the rights and interests of others. The School's mission reflects an intention to partner with students in their preparation for a professional career, and part of the education experience for students pertains to the kind of behavior that is acceptable in professional settings.



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Specific behaviors that are unacceptable within the classroom setting include the use of cell phones or any technology that is not intended for the express benefit of the learning experience and approved by the faculty. Disruptive behavior, including conversations unsanctioned by the faculty, is unacceptable.

All students must obey school rules and regulations, which are furnished to the student at the time of enrollment. It is also vital, that all students obey and respect directions given by instructors, administrators and staff. Failure to do so may result in a school suspension and ultimately a termination. For those utilizing military benefits, the Department of Veteran Affairs will be notified accordingly.

Sexual Harassment Policy

TGA Truck Driving School's policy is to provide all students and employees with an educational, employment, and business environment free from all forms of harassment, exploitation, intimidation, or unwelcome sexual advances, requests for sexual favors, and other verbal, visual, or physical conduct or communications of a sexual nature as defined and otherwise prohibited by the California Fair Employment and Housing Act, California Education Code, and State and Federal rules, regulations, statutes, and laws prohibiting sexual harassment and retaliation. Sexual harassment should be reported immediately to the School Director. A student may also send an anonymous email to:

info@catruckschool.com.

Drug & Alcohol Abuse Prevention Policy

The possession or use of drugs or alcohol is strictly forbidden on TGA Truck Driving School premises or during any School-sponsored activities conducted off-campus. Faculty and student peers have an obligation to act on concerns regarding alcohol or drug abuse or dependency when encountered within the School's academic community. Students who need counseling assistance for drug or alcohol dependency should contact the School Director for a list of resources. All referrals will be kept confidential.

TGA Truck Driving School adheres to the following rules regarding drugs and alcohol:

1. Students may not possess or be under the influence of alcohol while in classroom or behind-the-wheel settings.
2. Students may not be under the influence of drugs, i.e. controlled substances, or prescription drugs, when there is the possibility that such use may impair the learning process in a classroom setting or impair the student's ability to safely perform their driving skills.
3. Students may not be involved in the illegal possession, distribution, sale, use or purchase of a controlled substance.
4. All students will be enrolled in the Federal Regulated Drug & Alcohol Testing Consortium.



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Career Services

Student graduates are given access to the career placement services for entry-level positions as professional truck drivers. As a professional truck-driver institute, we believe in our mission to prepare and train individuals for a vocational goal that will lead to gainful employment. Students are encouraged speak with a career placement officer to gain knowledge and insight into the trucking industry. This allows all applicants to understand the job requirements and duties expected by trucking companies in positions as professional truck drivers.

Applicants interested in attending our truck driving school program will undergo a Pre-Screen process, to ensure that employment is possible after graduation. Although, by law, no school can guarantee any form of employment after graduation, Pre-Screens/Pre-Hires give applicants the assurance that employment possibilities are available upon graduation. Companies are not obligated to hire individuals who are issued Pre-hires and do not guarantee employment.

Library

Students have access to a school library which houses up-to-date books and brochures concerning new truck-driver regulations pertaining to State and Federal laws. Students who wish to utilize these resources can obtain permission from instructional staff.

Housing

Transportation Guidance & Assistance Truck Driving School does not offer any housing options while attending training programs offered at the school. TGA Truck Driving School does not have dormitory facilities under its control. The majority of TGA Truck Driving School students live within commuting distance of the campus. However, when housing is needed the Admission's Representative and/or School Director will help the student find suitable temporary housing (cost of housing is the responsibility of the student). Housing referral: Budget Inn & Suites 7701 Slauson Ave, Commerce CA 90040 323-728-5165. Average cost of stay is \$750 per 2-weeks of stay.

Security

The School strives to provide its students with a safe and secure environment. Students are responsible for their own security and safety and must be considerate of the security and safety of others. The School is not responsible for any student's personal belongings that are lost, stolen, or damaged on campus, in parking lots, or during any School activities. Students are encouraged to promptly and accurately report all emergencies to School officials. Upon receipt of any report of a medical or criminal emergency, the School will, on behalf of the student, obtain the services of medical or security professionals, as deemed appropriate.



Advising and Tutorial Assistance

Staff and faculty members on each campus are available to assist students in academic guidance. Students who experience difficulty in their coursework and have a need for academic support should first contact the appropriate academic administrator for the program of study to create an individualized academic success plan. Many faculty offer tutoring for their courses. The School will try to accommodate students' schedules in determining tutoring sessions, but students should realize that they may need to adjust their schedules to receive the kind of remedial or tutoring support required.

Disability Services

In accordance with Section 504 of the Rehabilitation Act and the Americans with Disabilities Act (ADA), TGA Truck Driving School abides by the regulation that "no otherwise handicapped individual" shall be excluded from participation in programs and services offered by the School "solely by reason of the handicap." TGA Truck Driving School is committed to providing reasonable accommodations. The ADA does not require institutions to provide accommodations that result in undue burden or fundamentally alter the nature of the course or relevant academic program. Students should submit written requests with supporting documentation at least six weeks prior to the beginning of the first day of classes or as soon as practical.

Financial Assistance

If you are unable to meet educational costs on your own, financial assistance is available for those who qualify. TGA Truck Driving School can show you several tuition financing options, including military programs, loans, scholarship programs and State grants. We'll help you navigate the world of student financial aid, identify the opportunities available to you and apply for financial assistance. Below is a list of the financial assistance tools available to those interested in attending our programs.

- WIOA participants
- Vocational Rehabilitation
- Monthly and/or Weekly Payments While Attending School
- Company-Sponsored CDL Training
- Approved by the CSAAVE to train veterans and other eligible persons (Post 9/11 GI Bill)
- Private student loan programs

We also accept Checks, Money Orders, Cashiers Checks, Debit Cards, Credit Cards, and/or Cash. WE ACCEPT VISA, MASTER CARD, DISCOVER, AND AMERICAN EXPRESS

Students who obtain a student loan are responsible for full payment of the loan amount plus any interest, less the amount of any refund. Please note: Transportation Guidance & Assistance does not participate in Federal Financial Aid. In making consumer loans to students, an institution shall also comply with the requirements of the Federal Truth in Lending Act pursuant to Title 15 of the U.S. Code.



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Post 9/11 GI Bill®

TGA Truck Driving School's program(s) are approved for training of Veterans and eligible persons under the provisions of Title 38, United States Code. Students interested in Veterans Educational Benefits should contact Admissions and speak with a VA Certifying Official. Veterans interested in applying their educational benefits to their enrollment should call the following number: (888) GI - BILL-1 or go to benefits.va.gov/gibill for more information. The Certificate of Eligibility will indicate how much of a student's benefits are eligible to be applied. A monthly housing allowance (MHA) is a benefit paid via direct deposit to students while attending school, and is equal to the Basic Allowance for Housing (BAH). Eligible students must maintain satisfactory academic progress to continue receiving educational benefits.

Notice to Students Regarding the Student Tuition Recovery Fund (STRF)

It is important that you keep copies of your enrollment agreement, financial aid documents, receipts, or any other information that documents the amount paid to the school. Questions regarding the STRF may be directed to the Bureau for Private Postsecondary Education, 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833, (916) 431-6959 or (888) 370-7589

You are not eligible for protection from the STRF and you are not required to pay the STRF assessment, if you are not a California resident, or are not enrolled in a residency program.

The State of California established the Student Tuition Recovery Fund (STRF) to relieve or mitigate economic loss suffered by a student in an educational program at a qualifying institution, who is or was a California resident while enrolled, or was enrolled in a residency program, if the student enrolled in the institution, prepaid tuition, and suffered an economic loss. Unless relieved of the obligation to do so, you must pay the state-imposed assessment for the STRF, or it must be paid on your behalf, if you are a student in an educational program, who is a California resident, or are enrolled in a residency program, and prepay all or part of your tuition.

To be eligible for STRF, you must be a California resident or are enrolled in a residency program, prepaid tuition, paid or deemed to have paid the STRF assessment, and suffered an economic loss as a result of any of the following:

1. The institution, a location of the institution, or an educational program offered by the institution was closed or discontinued, and you did not choose to participate in a teach-out plan approved by the Bureau or did not complete a chosen teach-out plan approved by the Bureau.
2. You were enrolled at an institution or a location of the institution within the 120 day period before the closure of the institution or location of the institution, or were enrolled in an educational program within the 120 day period before the program was discontinued.



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3. You were enrolled at an institution or a location of the institution more than 120 days before the closure of the institution or location of the institution, in an educational program offered by the institution as to which the Bureau determined there was a significant decline in the quality or value of the program more than 120 days before closure.

4. The institution has been ordered to pay a refund by the Bureau but has failed to do so.

5. The institution has failed to pay or reimburse loan proceeds under a federal student loan program as required by law, or has failed to pay or reimburse proceeds received by the institution in excess of tuition and other costs.

6. You have been awarded restitution, a refund, or other monetary award by an arbitrator or court, based on a violation of this chapter by an institution or representative of an institution, but have been unable to collect the award from the institution.

7. You sought legal counsel that resulted in the cancellation of one or more of your student loans and have an invoice for services rendered and evidence of the cancellation of the student loan or loans.

To qualify for STRF reimbursement, the application must be received within four (4) years from the date of the action or event that made the student eligible for recovery from STRF.

A student whose loan is revived by a loan holder or debt collector after a period of noncollection may, at any time, file a written application for recovery from STRF for the debt that would have otherwise been eligible for recovery. If it has been more than four (4) years since the action or event that made the student eligible, the student must have filed a written application for recovery within the original four (4) year period, unless the period has been extended by another act of law.

However, no claim can be paid to any student without a social security number or a taxpayer identification number.

Refund Policy

You have the right to cancel this agreement for educational service, any equipment or other goods and services, and obtain a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later. Cancellation occurs when you give written Notice of Cancellation at the School address shown on the third page of this catalog. You can do this by mail, in person, by fax or telegram. The Notice of Cancellation, if mailed, is effective when deposited in the mail, properly addressed with postage prepaid. This notice need not take any particular form; it needs only to state you wish to cancel the agreement. You will be given two Notice of Cancellation forms at the time of enrollment. If you cancel this agreement, the School will refund any money that you paid within 30 days after your notice is received.



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If the School has given you any equipment, you shall return it to the School within 30 days following the date of your Notice of Cancellation. If you fail to return this equipment in good condition within the 30-day period, the School shall retain that portion of payment paid by you and deduct the cost from any refund that may be due to you. Once you pay for the equipment, it is yours to keep without further obligation.

You have the right to withdraw from School at any time. If you withdraw from the course of instruction after the cancellation period, the School will remit a refund less an registration fee not to exceed \$250.00 (\$10.00 for Veterans) within 45 days following your withdrawal.

You are obligated to pay only for the educational services rendered and for unreturned equipment. The refund shall be the amount you paid for instruction multiplied by fraction, the numerator of which is the number of hours of instruction which you have not received but for which you have paid, and the denominator of which is the total number of hours of instruction for which you have paid. If you obtain equipment, as specified in the agreement as a separate charge, and return it in good condition within 45 days following the date of your withdrawal, the School shall refund the charge for the equipment paid by you. If you fail to return the equipment in good condition, allowing for reasonable wear and tear, within this 45-day period, the School may offset against the refund for the documented cost to the School of the equipment. You shall be liable for the amount, if any, by which the documented cost for the equipment exceeds the prorated refund amount.

IF YOU HAVE PAID MORE THAN THE AMOUNT THAT YOU OWE FOR THE TIME YOU ATTENDED, THEN A REFUND WILL BE MADE WITHIN 45 DAYS OF WITHDRAWAL. IF THE AMOUNT YOU OWE IS MORE THAN THE AMOUNT THAT YOU HAVE ALREADY PAID, THEN YOU WILL HAVE TO MAKE ARRANGEMENTS TO PAY IT.

Refund Example (Hypothetical):

\$4,037.63 / 160hrs = \$25.24 Per Hour
 \$25.24 x 100 Hours Received = \$2,524.00
 \$2,524.00 + 10.00 (Registration Fee) +
 \$150.00 (Unreturned Equipment) =
 \$2,684.00
 \$5,000.00 (Total Cost of Course) -
 \$2684.00 = \$2,316.00 (Actual Refund)

If you return the equipment in good condition within 30 days following withdraw, the school shall refund the charge for the equipment as described above. The actual refund amount would then be: \$2,316.00 + \$150.00 = \$2,466.00.

For the purpose of determining the amount you owe, you shall be deemed to have withdrawn from the course when any of the following occurs. (a) You notify the School of the withdraw or the actual date of withdrawals; (b) School terminates your enrollment; (c) you fail to attend classes for a two-week period; (d) you fail to return from a leave of absence. In this case the date of withdraw shall be deemed to be the last recorded attendance.



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If any portion of your tuition was paid from loan proceeds, the refund will be sent to the lender or agency that guaranteed the loan. Any remaining refund amount will first be used to repay any student financial aid (e.g. EDD or VA) program from which you received benefits. Any remaining amount will be returned to the student.

In accordance with California State Law, all refunds will be made within forty five- (45) days from the date of cancellation or withdrawal (as described in Paragraphs 1 and 3 above). If a student does not return from an approved Leave of Absence period as stated in School Catalog, (however, such Leave of Absence may never exceed thirty (30) calendar days) refunds will be made within forty five (45) days from the end of the Leave of Absence period. Within ten (10) days of any refund, the student will receive a Notice of Refund stating the amount of the refund and to whom refund was made. For those utilizing military benefits, the Department of Veteran Affairs will be notified accordingly.

Students who obtain a student loan are responsible for full payment of the loan amount plus any interest, less the amount of any refund, and that, if the student receives federal student financial aid funds, the student is entitled to a refund of the money not paid from federal financial aid funds (CEC 94909(a)(11)).

Curriculum Standards

Training curriculum offered at Transportation Guidance & Assistance Truck Driving School follows regulations set forth by the Department of Transportation, Federal Motor Carrier Safety Administration, & the Department of Motor Vehicles. According to the Federal Motor Carrier Safety Administration, entry-level truck drivers should be given a minimum level of education that will allow them to understand the basic fundamentals of commercial driving. After completion of this course, students are taken to the DMV for the CDL Driving and Skills tests. Upon successfully passing the tests, the student should be able to enter the trucking industry as a qualified entry-level diesel tractor/trailer driver.

All programs offered at Transportation Guidance & Assistance Truck Driving School will lead to a Certificate of Completion in their vocational field. The occupational objective is for a Heavy & Tractor-Trailer Truck Driver (SOC Code 53-3032). For occupational outlook, students are encouraged to visit:

<http://www.bls.gov/ooh/transportation-and-material-moving/heavy-and-tractor-trailer-truck-drivers.htm#tab-1>.

Programs Offered:

Title of Program	Clock Hours
Professional Truck-Driver Training Program	160



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PROGRAM NAME	SOC CODE	CLOCK HOURS	WEEKS	COST
Professional Truck-Driver Training	53-3032	160	10	\$4,900.00

TRAINING HOURS

Instructional time is calculated in 50 minute hours. The Professional Truck Driver Training Program is a total of 8,000 minutes of instruction and is delivered over a 10 week schedule.

FMCSR 49 CFR Part 380

The Professional Truck Driver Training curriculum meets and exceeds the minimum requirements set forth by the Federal Motor Carrier Safety Regulation (FMCSR) 49 CFR Part 380 for entry-level truck drivers.

STUDENT TO INSTRUCTOR RATIOS

The maximum number of students per instructor for classroom/laboratory hours is 10:1.

The maximum number of vehicles per instructor on the range is 3:1.

The maximum number of students per instructor for Behind-The-Wheel (BTW) hours is 4:1. If/When students are given group BTW training, contact hours are calculated for time student is actually behind the wheel of the vehicle. Observation time is not calculated in group behind-the-wheel contact hours. Most BTW driving hours are delivered on a 1:1 student to instructor ratio.

EQUIPMENT

The school utilizes industry standard equipment for all hands-on training. Tractor-trucks include 10-speed transmissions, sleeper cabs, and day cabs. Semi-trailers range from 28 feet to 48 feet in length. All equipment is maintained to the highest standard and meets all Department of Transportation and California Highway Patrol mechanical standards.

YEAR/MAKE	TRANSMISSION	TYPE
2012 - FRHT	10 - SPEED	DAY CAB
2009 - FRHT	10 - SPEED	DAY CAB
2009 - FRHT	10 - SPEED	DAY CAB
2006 - FRHT	10 - SPEED	DAY CAB
2013 - VOLVO	10 - SPEED	SLEEPER
2013 - VOLVO	10 - SPEED	SLEEPER

Commercial Motor Vehicles (CMVs) operated by this institution meet all California Air Resource Board (CARB) PM filter mandates. Senate Bill 1 (SB1) allows only vehicles compliant with the Truck and Bus regulation to be registered by the California Department of Motor Vehicles (DMV).

For other information about this regulation, other diesel engine regulations, or training programs, please contact an ARB diesel representative at 866-6DIESEL (866-634-3735) or visit the Truck Stop website.



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PROGRAM OUTLINE

The Professional Truck-Driver Training curriculum is outlined by units. This program prepares students to become professional and safe entry-level drivers of commercial motor vehicles (CMV) requiring a Commercial Class "A" License. There are three (3) modules of the curriculum, each with its focus on particular information. The following modules and units have been organized to deliver a comprehensive program for entry-level drivers:

MODULE 1 BASIC OPERATIONAL THEORY

48 Contact Hours

- 1.1 - Orientation
- 1.2 - DOT/FMCSA Regulations
- 1.3 - Handling & Documenting Cargo
- 1.4 - Environmental Compliance Issues
- 1.5 - Professional Driver Development
- 1.6 - Control Systems/Dashboard
- 1.7 - Defensive Driving
- 1.8 - Air Brake Systems
- 1.9 - Coupling & Uncoupling
- 1.10 - Basic Vehicle Control
- 1.11 - Hazardous Materials

MODULE 2 VEHICLE SYSTEMS

32 Contact Hours

- 2.1 - Identification & Maintenance of Vehicle Systems
- 2.2 - Diagnosing and Reporting Malfunctions
- 2.3 - Vehicle Inspections
- 2.4 - Basic Vehicle Control

MODULE 3 VEHICLE CONTROL

80 Contact Hours

- 3.1 - Backing & Docking
- 3.2 - Vehicle Inspections
- 3.3 - Visual Search/Smith System*
- 3.4 - Vehicle Communication*
- 3.5 - Speed Management*
- 3.6 - Space Management*
- 3.7 - Hazard Perception*
- 3.8 - Shifting/Transmissions*
- 3.9 - Extreme Driving Conditions#
- 3.10 - Emergency Maneuvers/Skid Avoidance/Control#
- 3.11 - Passive Non-Signaled Railroad Crossings
- 3.12 - Night Operations#

Total Program Hours 160 hrs

#Indicates concepts that are discussed during road training or simulated but not necessarily performed.

*btw hours performed on public roads/highways

CERTIFICATE OF COMPLETION

A grade average of 80% is required for all training to certify the completion of a course. Upon satisfactorily completing the course, a Certificate of Completion will be awarded to the student. Please reference the school's policy and statement regarding the transferability of credits earned at this institution.



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TUITION & FEES

PROFESSIONAL TRUCK-DRIVER TRAINING PROGRAM COST BREAKDOWN

ITEMIZATION OF PRICE

Tuition	\$ 4,167.25
Non-Refundable Registration (\$10.00 for veterans)	\$ 200.00
STRF (see page 17)	\$ 0.00
DOT Physical & Substance Testing Fee:	\$ 100.00
Department of Motor Vehicles License Fee	\$ 76.00
CDL Endorsements Fees	\$ 45.00
Hazardous Material Background Check Fee	\$ 86.50
TWIC Card*	\$ 125.25
Workbooks & Handouts	\$ 100.00
Total Cost:	\$ 4,900.00
Veteran's Total Cost:	\$ 4,710.00

*TWIC is a common identification credential for all personnel requiring unescorted access to secure areas of MTSA-regulated facilities and vessels, and all mariners holding Coast Guard-issued credentials (e.g. Long Beach and Los Angeles Ports).

FACULTY

We are proud that our faculty brings years of hard earned knowledge in the field we teach. The balance of real-world and academic perspectives form the foundation to our hands-on approach by our faculty who see themselves as partners in our student's success.

INSTRUCTORS

In accordance with FMCSA ELDT regulations, instructors are required to have a minimum of 2 years of tractor-trailer (CMV) experience.

Name	Lic.	Experience
Kristy Valera	A	7 years of tractor-trailer experience
Name	Lic.	Experience
Edgar Cobos	A	19 years of tractor-trailer experience
Name	Lic.	Experience
Christian Escodo	A	4 years of tractor-trailer experience
Name	Lic.	Experience
Francisco Tobar	A	3 years of tractor-trailer experience

OFFICE / ADMISSIONS

Name	Title	Experience
Pablo DeLeon	School Director	10 years in the truck driving school industry
Name	Title	Experience
Caroline Taito	Admission's Director	A combination of 10 years in the transportation and vocational school industry
Name	Title	Experience
Marlene DeLeon	Assistant Director	School's Assistant Director for 27 years.



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I have received a copy of the 2019 school Veterans Information Bulletin / Catalog.

I understand that a copy of this receipt will be kept in my permanent student file.

If an electronic copy of this catalog was sent to me, I acknowledge the receipt of the electronic mail to: _____

Student Signature

Admission Representative's Signature

Date